



NETWORK ALERT

Humana wheelchair/scooter claims

Claim additional business. If you receive any Humana claim that includes specified wheelchairs or scooters (below), you can take on the business by working with HOMELINK.

WORK WITH HOMELINK ON ELIGIBLE WHEELCHAIRS/SCOOTERS

Dear valued partner,

Last year's changes to Humana's durable medical equipment (DME) network significantly impacted many providers. **But you don't need to turn away all Humana claims.** HOMELINK is contracted nationwide with Humana for specified wheelchairs and scooters, including repairs.

We'll help you recover claims that would otherwise be lost. Simply get in touch with us and we'll handle the rest. We'll submit the authorization on your behalf, handle all coordination, and ensure it gets submitted to Humana on time. We have years of experience in getting claims paid with Humana.

HERE'S WHAT TO DO:

1

Identify and flag all Humana claims before turning them away

2

Cross-reference them with eligible wheelchairs and scooters (below)

3

Capture the business by calling HOMELINK

Eligible Wheelchairs/Scooters, Nationwide

	NEW CHAIRS	REPAIRS
Group 1: K0800 - K0816, E1230, K0899	✓	✓
Group 2: K0820 - K0843	✓	✓
Group 3: K0848 - K0864	✓	✓
Standard Manual: K0001 - K0004, K0006 - K0007	✓	✓
Complex Manual: K0005, E1161	✓	✓

**This table includes base HCPC codes for wheelchairs and scooters. Any medically necessary accessory can also be included in your referral. If you have any questions, please call the number below.*

MAKE A REFERRAL

for patient-centric, local care.

Phone: **800-482-1993** | Fax: **866-271-1814**

Email: **HOMELINKreferrals@vgm.com**